



If you need to withdraw from the event for any reason the following conditions apply.

### **Refund Policy SwimGrafham 2023**

This policy is final and not dependent on circumstance.

- Until 5 months prior to race day – 20<sup>th</sup> March 2023, 50% refund on entry fee
- Until 3 months prior to race day – 20<sup>th</sup> May 2023, 25% refund on entry fee
- After 3 months prior to race day – 21<sup>th</sup> May 2023, No refunds given

We have a clear policy on refunds to remain fair to competitors. In previous years, we had a no refund policy from the point of entry. Our amended policy reflects an acknowledgement that circumstances arise beyond our participants' control. The clear cut off dates acknowledge the ongoing investment made by the organizers in regard to your entry. As a result, exceptions cannot be made to this policy.

### **Transfer of Entry policy**

Entries may be transferred to another swimmer up until and including 20<sup>th</sup> July 2023. There will be no transfer of details after this point.

SwimRutland Ltd will deal with the change of details but play no part in any financial transfers between participants.

Entries may also be transferred to another of our events including SwimGrafham 2024 up until and including 20<sup>th</sup> July 2023

Please note we do not advertise unwanted race entries.